

Dr MAHMOUD MOHAMMAD MAQABLEH

Professor of Information Security

Associate of the Higher Education Academy (AHEA) – United Kingdom

Jordan Society for Scientific Research - Jordan

The Jordan Computer Society (JCS) - Jordan



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EDUCATION AND QUALIFICATIONS:

- **PhD** in Computer Science, **Information Security**, School of Engineering and Computing Sciences, Durham University, United Kingdom. (October 2008- April 2012).

Dissertation Title: "*Analysis and Design Security Primitives Based on Chaotic Systems for eCommerce*".

- **Master's Degree** in Computer Science, **Information Security**, **GPA=3.77/4.0 (Excellent)**, School of Computer Sciences, Science University of Malaysia (USM), Malaysia. (June 2005- June 2006).

Dissertation Title: "*New Hash Function Based on Chaos Theory (CHA-1)*".

- **Bachelor Degree** in Computer Science, **GPA=80.83%**, Faculty of Information Technology, Al al-Bayt University, Jordan. (October 2000- August 2004).

CAREER HISTORY:

- **Professor**: 2021 - (Present), Information Security, School of Business Administration, *University of Jordan*, Amman - Jordan.

- **Vice-Dean:** 2021 - 2022, Deanship of Scientific Research, *University of Jordan*, Amman - Jordan.
- **Vice-Dean:** 2019 - 2020, School of Business Administration, *University of Jordan*, Amman - Jordan.
- **Associate Professor:** 2016 - 2021, Information Systems, School of Business Administration, *University of Jordan*, Amman - Jordan.
- **Chairperson of MIS Department:** 2015-2018, Management Information Systems, School of Business Administration, *University of Jordan*, Amman - Jordan.
- **Visiting Assistant Professor:** 2015, Computer Science Department, Tabuk Community College, Tabuk – Saudi Arabia.
- **Chairperson of MIS Department:** 2014-2015, Management Information Systems, School of Business Administration, *University of Jordan*, Amman - Jordan.
- **Director of Career Guidance Office - King Abdullah II Fund for Development:** 2013-2014, Deanship of Student Affairs, *University of Jordan*, Amman - Jordan.
- **Dean Assistant for Students Affairs:** 2012-2013, Faculty of Business, *University of Jordan*, Amman - Jordan.
- **Assistant Professor:** 2012-2016, Information Systems, School of Business Administration, *University of Jordan*, Amman - Jordan.
- **Lecturer:** 2012, Management Information Systems, Faculty of Business, *University of Jordan*, Amman, Jordan.
- **Teaching Assistance:** 2008-2012, School of Engineering and Computing Sciences, *Durham University*, Durham, United Kingdom.
- **Teaching and Research Assistance:** 2007- 2008, Management Information Systems, Faculty of Business, *University of Jordan*, Amman, Jordan.
- **Lecturer:** 2006- 2007, Computer Science Department, Prince Al-Hussein Bin Abdullah II Faculty for Information Technology, *Hashemite University*, Zarqa, Jordan.
- **Computer Science Teacher:** 2004–2005, Al-Mafraq High School, *Ministry of Education*, Mafraq, Jordan.

- **Tutor Teacher:** 2002-2004, Computer Science Department, Prince Hussein Bin Abdullah College for Information Technology, *Al al-Bayt University*, Mafrqa, Jordan.
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AWARD AND DISTINCTIONS:

- Distinguishing Certificate from the University of Jordan for my distinguished research efforts and contributions in raising the University of Jordan ranking among international universities for research published between 2012 and 2019.
 - Awarded (by competition) the Distinguished Researcher Award from University of Jordan in 2016. In recognition of my outstanding research production at the University of Jordan for the two years 2014-2016.
 - Jordan University's Scholarship for the PhD study at Durham University in the United Kingdom.
-

ASSOCIATE EDITOR AND JOURNAL REVIEWER:

- BMC Research Notes – **Associate Editor - Springer.**
- Frontiers in Education – **Associate Editor – Frontiers.**
- 3D Research Journal – **Springer.**
- IEEE Access – **IEEE.**
- IEEE Transactions on Audio, Speech and Language Processing – **IEEE.**
- Analog Integrated Circuits and Signal Processing Journal – **Springer.**
- International Journal of Information Management – **Elsevier.**
- Digitization in Business Models and Entrepreneurship – **Wiley.**
- FIIB Business Review – **Sage.**
- Sage Open – **Sage.**
- PLoS ONE - **Public Library of Science.**
- Scientia Iranica - **Sharif University of Technology**

- International Arab Journal of Information Technology (IAJIT) – **Zarqa University**.
- Jordan Journal of Business Administration – **University of Jordan**.
- Dirasat Journal – **University of Jordan**.
- Reviewer in Many International Conferences.

PUBLICATIONS:

1. Al-Hyasat, H., **Maqableh, M.** (2023). Examining the Determinants of customer's e-loyalty in telecommunication companies: The Mediating Role of e-satisfaction. The 1st International Conference and Forum on Business and Digital Economy 2023(IBDE), May, 2023, University of Jordan Amman- Jordan.

2. Al-Hyasat, H., **Maqableh, M.** (2023). A Comprehensive Review of Users' Awareness and Its Role in Ensuring Digital Security and Privacy on Social Networks. The 1st International Conference and Forum on Business and Digital Economy 2023(IBDE), May, 2023, University of Jordan Amman- Jordan.

3. Abdelhamid, R., **Maqableh, M.** (2023). The Power of Persuasion: A Comprehensive Literature Review of Social Engineering in the Digital Age. The 1st International Conference and Forum on Business and Digital Economy 2023(IBDE), May, 2023, University of Jordan Amman- Jordan.

4. Abdelhamid, R., **Maqableh, M.** (2023). A Review of the Impact of Cybercrime on the Usage of Internet Banking. The 1st International Conference and Forum on Business and Digital Economy 2023(IBDE), May, 2023, University of Jordan Amman- Jordan.

5. **Maqableh, M.**, Shannak, R., Jaradat, M., Karajeh, H. (2023). Facebook continuance intention and its impact on addiction: the mediating role of users' security concerns. International Journal of Data and Network Science, *Growing Science, Scopus Q1*.

6. Al-Masaeed, S., Al Nawayseh, M., AlFawwaz, B., **Maqableh, M.**, Alnabhan, M., Masa'deh, R., AL-Shatnaw, A., (2022). Factors Affecting Consumers' Intention to Use Mobile Ride Hailing Services in Developing Countries. International Journal of Interactive Mobile Technologies, *Emerging Sources Citation Index, Scopus Q2*.

7. **Maqableh, M.**, Masa'deh, R., Obeidat, Z., Obeidat, A., Jaradat, M., Shah, M., (2021). Examining the determinants of Facebook continuance intention and addiction: The moderating role of satisfaction and trust, Informatics. *MDPI, Emerging Sources Citation Index, Scopus Q1*.
8. **Maqableh, M.**, Hmoud, H.Y., Jaradat, M., Masa'deh, R., (2021). Integrating an information systems success model with perceived privacy, perceived security, and trust: the moderating role of Facebook addiction, *Heliyon*, 7(9), 1-15. *Elsevier, Emerging Sources Citation Index, Scopus Q1*.
9. Zayyad, H., Obeidat, Z., Ishurideh, M., Abuhashesh, M., **Maqableh M.**, Masa'deh R., (2020). Corporate social responsibility and patronage intentions: The mediating effect of brand credibility. *Journal of Marketing Communications*. pp. 1–24. *Taylor & Francis., Scopus Q1*.
10. **Maqableh, M.**, Obeidat, A & Obeida, Z. (2021). Exploring the determinants of Internet continuance intention and the negative impact of Internet addiction on students' academic performance. *International Journal of Data and Network Science*, 5(3), 183-196. *Growing Science, Scopus Q1*.
11. **Maqableh, M.**, Alia, M., (2021). Evaluation online learning of undergraduate students under lockdown amidst COVID-19 Pandemic: The online learning experience and students' satisfaction, *Children and Youth Services Review*, 128. *Elsevier, Social Sciences Citation Index, Scopus Q1*.
12. **Maqableh, M.**, Abuhashesh, M., Dahabiyeh, L., Nawayseh, M & Masadeh, R. (2021). The effect of Facebook users' satisfaction and trust on stickiness: The role of perceived values. *International Journal of Data and Network Science*, 5(3), 245-256. *Growing Science, Scopus Q1*.
13. **Maqableh, M.**, Jaradat, M., Azzam, A, (2021). Exploring the determinants of students' academic performance at university level: The mediating role of Internet usage continuance intention. *Education and Information Technologies*. *Springer, Social Sciences Citation Index, Scopus Q1*.
14. Al-Qirim, N, Rouibah, K., Serhani, M., Khalil, A., Tarhini, A., Gergely, M., **Maqableh, M.**, (2020) Learning Strategies and Achievement of IT Students in Higher

Education. In: Tatnall A. (eds) Encyclopedia of Education and Information Technologies. *Springer, Cham, Book Chapter.*

15. Al-Qirim, N., Rouibah, K., Serhani, M., **Maqableh, M.**, (2020). Antecedents to academic success in higher education institutions: The case of UAE University. *Education and Information Technologies*, 25, 1663–1688. *Springer, Social Sciences Citation Index, Scopus Q1.*

16. Karajeh, H, Khatib, T, Rajab, L, **Maqableh, M**, (2019). A robust digital audio watermarking scheme based on DWT and Schur decomposition". *Multimedia Tools and Applications. Springer, Science Citation Index Expanded, Scopus Q1.*

17. Al-Qirim, N., Rouibah, K., Serhani, M. A., Tarhini, A., Khalil, A., **Maqableh, M.**, & Gergely, M. (2019). The Strategic Adoption of Big Data in Organizations. In Sun, Z. (Ed.), *Managerial Perspectives on Intelligent Big Data Analytics* (pp. 43-54). *IGI Global, Book Chapter.*

18. AL-Manaseer, M., **Maqableh, M.**, Alrowwad, A., Masa'deh, R, (2019). Impact of Information Technology on Organizational Performance in Jordanian Public Entities. *Jordan Journal of Business Administration*, 14(5), 489-516. *Scopus.*

19. Masa'deh, R, Z Obeidat, **Maqableh, M**, M Shah, (2018). The Impact of Business Intelligence Systems on an Organization's Effectiveness: The Role of Metadata Quality from a Developing Country's View. *International Journal of Hospitality & Tourism Administration. Taylor & Francis, Emerging Sources Citation Index, Scopus Q1.*

20. Bajnaid, A., Veltri, G.A., T Elyas, T., **Maqableh, M.**, (2018). A Quantitative Survey of Online Impression Formation and Mate Preferences among Saudi Users of Matrimonial Websites, *Modern Applied Science*, 12 (11), 121-150. *Canadian Center of Science and Education, Scopus Q2.*

21. Al-Hujran, O., Al-Lozi, E., Al-Debei, M., **Maqableh, M.**, (2018). Challenges of Cloud Computing Adoption From the TOE Framework Perspective, *International Journal of E-Business Research (IJEBR)* 14 (3), 77-94. *IGI Global, Emerging Sources Citation Index, Scopus, Q3.*

22. Bajnaid, A., Veltri, G.A., Gharibeh, A., **Maqableh, M.**, (2018). Saudi Online Courtship Script: Qualitative Interviews of Using Matrimonial Websites among Saudi Users,

Modern Applied Science, 12 (11), 121-150. *Canadian Center of Science and Education, Scopus Q2.*

23. Karajeh, H., **Maqableh, M.**, (2018) . Imperceptible, robust, and high-capacity audio watermarking scheme based on DCT and Schur. *Analog Integrated Circuits and Signal Processing, Springer, Science Citation Index Expanded, Scopus.*

24. H Karajeh, **Maqableh, M**, L Rajab, H Mohammad, T Khatib, N Al-Qirim, (2018), Social media networks and pedagogy at University of Jordan, *Education and Information Technologies*,(2018), 23 (5). *Springer, Social Sciences Citation Index, Scopus Q1.*

25. A Tarhini, R Masa'deh, KA Al-Busaidi, AB Mohammed, **Maqableh, M**, (2017). Factors influencing students' adoption of e-learning: a structural equation modelling approach, *Journal of International Education in Business* 10 (2), 164-182. *Emerald, Emerging Sources Citation Index, Scopus, Q2.*

26. R Masa'deh, R Shannak, **Maqableh, M**, A Tarhini, (2017). The impact of knowledge management on job performance in higher education: The case of University of Jordan, *Journal of Enterprise Information Management* 30 (2), 244-262. *Emerald, Social Sciences Citation Index, Scopus Q1.*

27. BY Obeidat, AB Abdallah, NO Aqqad, **Maqableh, M**, A Akhoershiedah, (2016). The effect of intellectual capital on organizational performance: the mediating role of knowledge sharing, *Communications and Network* 9 (1).

28. D Almajali, K Mansour, R Masa'deh, **Maqableh, M**, (2016). The impact of electronic supply chain management usage on a firm's performance, *International Journal of Communications, Network and System Sciences* 9 (6).

29. **Maqableh, M.**, Bany M. A., Masa'deh, R.M.T., (2016). Modelling teachers' influence on learners' use of electronic commerce technologies, *Scientific Research and Essays*, 11 (3), 29-41.

30. Vratskikh, I, Masa'deh, R.M.T., Alozi, M., **Maqableh, M.**, (2016). The Impact of Emotional Intelligence on Job Performance via the Mediating Role of Job Satisfaction, *International Journal of Business and Management*, 11(2).

31. Masa'deh, R.M.T., Tarhini, A., Bany, M. A., **Maqableh, M.**, (2016). Modelling Factors Affecting Student's Usage Behaviour of E-Learning Systems in Lebanon, *International Journal of Business and Management*, 11(2).
32. Shehadeh, R., Maqableh, M., Al-Zoubi, M., Akhorshaideh, A., Al-sham, M., (2016). Review the Operational Excellence Factors of Service Firms: A Literature Review, *European Journal of Business and Management*, 8 (3).
33. Shehadeh, R., Al-Zoubi, Z., Abdallah, A., Maqableh, M., (2016). Investigating critical factors affecting the operational excellence of service firms in Jordan, *Journal of Management Research*, 8 (1).
34. AL Kateb, G., Swies, R., Obeidat, B., Masa'deh, R. M., **Maqableh, M.**, (2015), An Investigation on the Critical Factors of Information System Implementation in Jordanian Information Technology Companies, *European Journal of Business and Management*, Vol.7, No.36, 11-28.
35. Sukkar, G., Saifan, R., Khwaldeh, S., **Maqableh, M.**, (2016). Address Resolution Protocol (ARP): Spoofing Attack and Proposed Defense. *Communications and Network*, 8,118-130.
36. **Maqableh, M.**, (2015). A novel Triangular Chaotic Map (TCM) with full intensive chaotic population based on logistic map. *Journal of Software Engineering and Applications*.
37. **Maqableh, M.**, Masa'deh, R.M.T., Shannak, R.O. and Nahar, K.M. (2015). Perceived Trust and Payment Methods: An Empirical Study of MarkaVIP Company. *Int. J. Communications, Network and System Sciences*, 8, 409-427.
38. Almajali, D.A., **Maqableh, M.** and Masa'deh, R.M.T. (2015). Assessing the Digital Divide Status of the Jordanian Telecentre. *Int. J. Communications, Network and System Sciences*, 8, 428-439.
39. **Maqableh, M.**, Masa'deh, R.M.T. and Mohammed, A.B. (2015). The Acceptance and Use of Computer-Based Assessment in Higher Education. *Journal of Software Engineering and Applications*, 8, 557-574.
40. **Maqableh, M.**, Rajab, L., Quteshat, W., Masa'deh, R.M.T., Khatib, T. and Karajeh, H. (2015). The Impact of Social Media Networks Websites Usage on Students' Academic Performance. *Communications and Network*, 7,159-171.

41. **Maqableh, M.**(2014). Electronic Commerce Security, 1st edition, Introduction to Electronic Commerce, 159-180, Amman, Jordan, Dar Alfiker.
42. Karajeh, H., **Maqableh, M.**, Masa'deh, R. (2014). "A Review on Stereoscopic 3D: Home Entertainment for the Twenty-First Century", 3D Research, Springer, Vol. 5, No. 4, pp.1-9.
43. **Maqableh, M.**, Karajeh, H., Masa'deh, R. (2014). "Job Scheduling for Cloud Computing Using Neural Networks", Communications and Network, Vol.6, No.3, pp. 191-200.
44. Masa'deh, R., **Maqableh, M.**, and Karajeh, H. (2014). "A Theoretical Perspective on the Relationship between Leadership Development, Knowledge Management Capability, and Firm Performance", in the Asian Social Science, Vol. 10, No. 6, pp. 128-137.
45. Masa'deh, R., **Maqableh, M.**, and Karajeh, H. (2014). "IT-Business Strategic Alignment: The Role of Mobile Technology Usage", in the 23rd IBIMA Conference on Vision 2020: Sustainable Growth, Economic Development, and Global Competitiveness, Valencia, Spain, 13-14th May.
46. Karajeh, H., **Maqableh, M.**, and Masa'deh, R. (2014). "Security of Cloud Computing Environment", in the 23rd IBIMA Conference on Vision 2020: Sustainable Growth, Economic Development, and Global Competitiveness, Valencia, Spain, 13-14th May.
47. Masa'deh, R., Shannak, R., and **Maqableh, M.** (2013). "A Structural Equation Modelling Approach for Determining Antecedents and Outcomes of Students' Attitude toward Mobile Commerce Adoption", in the Life Science Journal, Vol. 10, No. 4, pp. 2321-2333.
48. Masa'deh, R., Gharaibeh, A., **Maqableh, M.**, and Karajeh, H. (2013). "An Empirical Study of Antecedents and Outcomes of Knowledge Sharing Capability in Jordanian Telecommunication Firms: A Structural Equation Modelling Approach", in the Life Science Journal, Vol. 10, No. 4, pp. 2284-2296.
49. Obeidat, B., El-Rimawi, S., Masa'deh, R., **Maqableh, M.**, and Al-Jarrah, I. (2013). "Evaluating the Profitability of the Islamic Banks in Jordan", in the European Journal of Economics, Finance and Administrative Sciences, Issue 56, January, pp. 27-36.

50. **Maqableh, M.**,(2011)."Fast Parallel Keyed Hash Functions Based on Chaotic Maps (PKHC)", in Western European Workshop on Research in Cryptology. 2011: Weimar – Germany.

51. **Maqableh, M.**,(2010), "Fast Hash Function Based on BCCM Encryption Algorithm for E-Commerce (HFBCCM)". 5th International Conference on e-Commerce in Developing Countries: with focus on export. 2010: Kish Island – Iran.

52. **Maqableh, M.**, (2010), "Secure Hash Functions Based on Chaotic Maps for E-Commerce Application". International Journal of Information Technology and Management Information System (IJITMIS), VOL.1 NO.1, pp. 12-19, June 2010.

53. **Maqableh, M.**, Dantchev, S., (2009). Cryptanalysis of Chaos-based Hash Function (CBHF). First International Alternative Workshop on Aggressive Computing and Security (iAWACS). 2009: Laval – France (2009).

54. **Maqableh, M.**, Samsudin, A., Alia, M., (2008) New Hash Function Based on Chaos Theory (CHA-1). IJCSNS International Journal of Computer Science and Network Security, VOL.8 No.2, pp. 20-26, February 2008.

CONFERENCES PRESENTATION & SEMINARS:

55. Masa'deh, R., **Maqableh, M.**, and Karajeh, H. (2014). "IT-Business Strategic Alignment: The Role of Mobile Technology Usage", in the 23rd IBIMA Conference on Vision 2020: Sustainable Growth, Economic Development, and Global Competitiveness, Valencia, Spain, 13-14th May.

56. **Maqableh, M.**, "Security of Cloud Computing Environment", in the 23rd IBIMA Conference on Vision 2020: Sustainable Growth, Economic Development, and Global Competitiveness, Valencia, Spain, 13-14th May (2014).

57. **Maqableh, M.**, Fast Parallel Keyed Hash Functions Based on Chaotic Maps (PKHC). In Western European Workshop on Research in Cryptology. 2011: Weimar – Germany (2011).

58. **Maqableh, M.**, Fast Hash Function Based on BCCM Encryption Algorithm for E-Commerce (HFBCCM). In the fifth International Conference on e-Commerce in Developing Countries: with focus on export. 2010: Kish Island – Iran (2010).

59. **Maqableh, M.**, Cryptanalysis of Chaos-based Hash Function (CBHF). First International Alternative Workshop on Aggressive Computing and Security (iAWACS). Laval – France (2009).

60. **Maqableh, M.**, Cryptography Primitives based on Chaotic Maps. Proceedings of Research Day 2009. Page 57, 26 June 2009. School of Engineering and Computer Sciences, Durham University, Durham - United Kingdom.

RESEARCH INTEREST:

- Information Security
- Watermarking
- Management Information Security
- Information Systems
- Electronic Commerce
- Cloud Computing
- Chaos Theory

TAUGHT COURSES:

- Management Information Security
- Management Information Systems
- Data Structures and File Processing
- Real-Time Computing
- Distributed Systems
- Machine Architecture
- Operating Systems
- Java Programming
- Visual Basic.Net
- Computer Skills 2
- Business Software Development
- Computer Networks
- System Analysis and Design
- Business Modeling and Simulation
- Electronic Business
- Electronic Commerce
- Discrete Mathematics
- C# Programming
- C++Programming
- Computer Skills 1

FUNDED PROJECTS:

- **Project Title:** Cloud Computing in Jordan: Applicability and Future Prospects, 2014.

Sponsors: The Deanship of Academic Research, University of Jordan.

Participants: Dr Mutaz M. Al-Debei and Dr Mahmoud Maqableh.

SUPERVISION AND EXAMINATION:

- Supervision of the Master Thesis.
 - Supervision of the Graduation Project.
 - Examination of the PhD Thesis.
 - Examination of the Master Thesis.
 - Examination of the Graduation Project.
-

CONFERENCE COMMITTEE:

- **International Program Committee** - 2019 IEEE Jordan International Joint Conference on Electrical Engineering and Information Technology (JEEIT 2019), Al-Zaytoonah University of Jordan, Amman, Jordan (2019).
- **Scientific Committee and Administrative Committee** - The Eighth Scientific Conference (Electronic Business and Management and its Applications in Private and Public Organizations), University of Jordan, Amman, Jordan (2019).
- **Scientific Committee** - The Fourth International Conference on Electronic Publishing Create, Communicate & Collaborate of Jordan University of Library, Amman, Jordan (2018).
- **Conference Scientific Committee and Administrative Committee** - Emerging Issues of Administrative and Economic Sciences and their Role in Improving the Institutional Performance Conference, Amman, Jordan (2018)
- **Scientific Committee** - The Sixth International Conference on: " Trade and Inclusive Economic Growth, Amman, Jordan (2018)

- **Administrative Committee** - International Conference on Technology Innovation, Management, and Entrepreneurship, Princess Sumaya University for Technology (PSUT) , Amman, Jordan (2017).
- **Scientific Committee** - The International Conference on Information and Communication System (2014). Jordan University of Science and Technology, Amman, Jordan (2014).
- **Administrative Committee** – The International Platform for Young Entrepreneurs Universities Program, Istanbul Bilgi University, Istanbul, Turkey (2013).

MEMBER OF COMMITTEES:

- 2019 – Now: **Scientific Research Committee** Deanship of Scientific Research, Al-Zaytoonah University of Jordan, Amman, Jordan.
- 2019-Now: **Member of the University Proficiency Examination Committee** in the Department of Management Information Systems at the School of Business, University of Jordan.
- 2019-Now: **Member of the Scientific Research Committee** at the School of Business, University of Jordan.
- 2019-2020: **Member of the School of Business Council** at the School of Business, University of Jordan.
- 2019-2020: **Head of the Study Plan Committee** at the School of Business, University of Jordan.
- 2019-2020: **Head of the Student Disciplinary Committee** at the School of Business, University of Jordan.
- 2019-2020: **Decision of the Final Mark Review Committee** at the School of Business, University of Jordan.
- 2019-2020: **Member of the emergency committee** during Corona Pandemic at the School of Business, University of Jordan.
- 2014-2018: **Head of MIS Department Council** at the School of Business, University of Jordan.

- 2012-2014: *Member of MIS Department Council* at the School of Business, University of Jordan.
- 2014-2018: *Member of the Curriculum Committee at the School of Business*, University of Jordan.
- 2014-2018: *Member of School of Business council*, University of Jordan.
- 2013-2015: *Member of Students Supervision Committee* at Deanship of Student Affairs, University of Jordan.
- 2013-2015: *Member of Students Cases Investigations Committee* at the School of Business Administration, University of Jordan.
- 2013-2016: *Member of Students Cases Investigations Committee* at the School of Business Administration, University of Jordan.
- 2013-2014: *Member of Computerizing Outpatients and Inpatients Clinics committee*, Jordan University Hospital, Jordan.
- 2013-2014: *Head of Computerizing All the Administration Procedures committee*, Jordan University Hospital, Jordan.
- 2012-2013: *Member of School of Business Administration Council*, University of Jordan.
- 2013-2014: *Member of the Evaluation Courses Committee* at the School of Business Administration, Jordan.
- 2012-2014: *Member of the Students Election Committee* at the School of Business Administration at University of Jordan, Jordan.
- 2011-2012: *Member of School of Engineering and Computing Sciences Council* as Postgraduate Representative at Durham University, United Kingdom.
- 2010-2012: *Member of Ustinov Graduate Common Room Council*, Durham University, United Kingdom.
- 2009-2012: *Member of Dryburn Council*, Durham, United Kingdom.

MEMBERSHIP ASSOCIATIONS:

- Associate of the Higher Education Academy (AHEA) - United Kingdom
 - Member of National Consumer Protection Association.
 - Member of the Jordanian Computer Society.
 - Member of the Jordanian Society for Scientific Research.
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TRAINING COURSES AT DURHAM UNIVERSITY - UK:

- Teaching Induction for Postgraduates - Small Group Teaching
 - Teaching Induction for Postgraduates – Demonstrating
 - Teaching Induction for Postgraduates - Assessment in the Sciences
 - Working Lunch - Public Sector
 - Starting Your Doctorate
 - Postgraduate Researcher Induction
 - Reviewing Your Teaching
 - Introduction to LaTeX
 - Long Documents in Word
 - Sentence Structure Workshop
 - Introduction to Giving Presentations: Delivering
 - An introduction to Linux
 - Finding and managing information for your PhD
 - Literature Reviews in Science and Engineering
 - The Basis of Thesis Writing
 - Communication Skills for All Occasions
 - Durham University Learning and Teaching Award
 - Preparing For Your Viva
-

CONSULTANCY

- *Consultant for Computerizing Outpatients and Inpatients Clinics*, Jordan University Hospital, Amman - Jordan (2013-2014).

- *Consultant for Computerizing All the Administration Procedures*, Jordan University Hospital, Amman - Jordan (2013-2014).
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LANGUAGES:

- *Arabic* Mother Tongue
 - *English*- Reading skills Excellent
 - Writing skills Excellent
 - Speaking skills Excellent
- ✓ Excellent presentation and communication skills in both languages.
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REFERENCES:

- **Prof. Dr Rifat O. Shannak**
Professor, Faculty of Business, Management Information Systems, *University of Jordan*, Amman, Jordan. E-mail: rshannak@ju.edu.jo
- **Prof. Dr Raed Masadeh**
Dean of Business School, *University of Jordan*, Amman, Jordan. E-mail: r.masadeh@ju.edu.jo
- **Dr Stefan Danchev**
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- **Prof. Dr Azman Samsudin**
Full Professor, Deputy Dean for Postgraduate Studies and Research, School of Computer Sciences, University Sains Malaysia (USM), Malaysia. E-mail: azman.samsudin@usm.my
- **Prof. Dr Ismail Ababneh**
Vice president at Al al-Bayt University, Prince Hussein Bin Abdullah College for Information Technology, Al al-Bayt University, Jordan. E-mail: ismael@aabu.edu.jo
- **Prof. Dr Saad Bani-Mohammad**
Vice president at Accreditation and Quality Assurance Commission for Higher Education Institutions, Jordan. E-mail: bani@aabu.edu.jo